

About Your Bill

A member of our business office will call your insurance company prior to surgery and verify your medical benefits for our facility charge. Our charges cover your preoperative evaluation, most supplies and medications, equipment, personnel and use of the operating and recovery rooms. Prior to your surgery, we will obtain the necessary information regarding your deductible, co-insurance and any co-payment amounts due that are considered your responsibility per your insurance plan. Any amounts due should be paid at the time of service.

For most procedures, we accept cash, personal checks, credit cards, Care Credit, and Pay Flex accounts.

Additionally, we encourage you to contact your insurance provider prior to surgery with any questions in regards to your healthcare plan. If you have no insurance or if your insurance does not cover the procedure to be performed, please contact us at (402) 758-5120 in order to make payment arrangements prior to your scheduled surgery.

In addition to our facility fee, you may receive separate bills for the following:

- Your physician or surgeon
- Anesthesia (if you received general anesthesia or an anesthesiologist needed to be available during your procedure)
- Laboratory tests (if they were required by your physician or radiology imaging before or during your procedure)
- Pathology (if tissue or specimens were collected during your procedure)

Durable Medical Equipment or supplies such as crutches, slings, braces, cold compression packs, etc.

Any questions regarding these services should be directed to their respective billing offices.

Lakeside Surgery Center recognizes an individual's right to medically necessary, quality healthcare regardless of age, sex, race, religion, national origin, or ability to pay. Financial assistance is available to uninsured patients. Business Office personnel will work with you to find payment solutions when necessary. If you do not meet the criteria for financial assistance, we have other options available.

Patient Survey

A copy of our Patient Satisfaction Survey will be provided upon discharge. We encourage you to take the time to fill this out. Your comments and suggestions are important to us and are used to improve the service we provide to future patients and their families.

SCA and the following physicians are proud to be investor owners in the Lakeside Surgery Center.

CHI Health
MD West ONE
Michael J McNamara, MD
Glenn C. Gardner, MD
Edward M. McGill, MD
Bruce H. Brumm, MD PC
Susanne L Sasse, MD
Nagi T. Ayoub, MD
John Pflug, MD
Joshua Priluck, MD

Scheduling Confirmation

Surgeon: _____

Date of Surgery: _____

Time of Arrival: _____
(tentative time, nurse will call to confirm)

If you are unable to keep your appointment or you are delayed, please contact us at (402) 758-5120. If you call prior to 6:30 a.m., please leave a message.

Hours: Monday - Friday, 6:30 am - 5:00 pm.
www.lakesideascomaha.com



LAKESIDE SURGERY CENTER

AN AFFILIATE OF
SCA

PATIENT INFORMATION BROCHURE



LAKESIDE SURGERY CENTER

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AN AFFILIATE OF
SCA

Lakeside Surgery Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al: 877-457-6589; 68567 o TTY: 711

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 877-457-6589; 68567 TTY: 711

Welcome

The staff of the Lakeside Surgery Center is pleased that you and your surgeon have made the choice to use our facility. We want to make your visit here as comfortable and pleasant as possible, and we do this by providing quality care in a warm, personalized environment. We understand that elective surgery can be an anxious time. We hope that this brochure can answer any questions you may have. If you do have any additional questions or concerns, please call us at (402) 758-5120.



How we are different from a hospital

Because a hospital must be staffed and equipped to treat all types of medical problems, it provides a broad range of services. The Lakeside Surgery Center is designed for outpatient surgery only; in doing this we are able to offer patients a comfortable and generally less costly alternative to a hospital. The Lakeside Surgery Center's personalized attention and inviting environment can help lessen the stress often associated with surgery. This environment is particularly helpful in helping ease the fears of children who are scheduled for surgery.

Preparing for Surgery

Your physician will discuss your operation with you and your surgical appointment will be scheduled during your office visit. Please make sure to tell your doctor about any medications you are currently taking.

After your surgery is scheduled, you will receive a telephone call from a member of our staff to obtain a basic health history and to review your preoperative instructions. It is very important that you speak with someone from our facility prior to your scheduled surgery date.

If you have had any preoperative tests, please ask your physician to send the reports to us (Attention Pre-Op Nurse) prior to your arrival.

Before your surgery, you should follow these important safety guidelines. If you do not follow these guidelines, your operation may have to be delayed or cancelled.

- Make travel arrangements with a responsible adult. Transportation by taxi is allowed only for those patients accompanied by an adult escort.
- Do not eat or drink anything after midnight the night before your surgery unless otherwise instructed by your doctor. This includes all food, liquids, water, candy, gum and breath mints.
- Do not smoke or use any tobacco products after midnight the night before your surgery.
- You may brush your teeth or rinse your mouth the day of surgery as long as nothing is swallowed.
- Medications:
 - If you take insulin or any other routine medications, your doctor or anesthesiologist will tell you how to take your medication the day of surgery.
 - If you take blood thinners (Coumadin, heparin, aspirin or Plavix), please ask your doctor for specific instructions regarding these medications prior to surgery.
 - You may take your normal heart, blood pressure, breathing or seizure medication the morning of the surgery with a sip of water.

Failure to follow these guidelines can cause serious complications.

If you have any questions or concerns regarding your care, please discuss them with the nurse who calls you for your preoperative interview.

The Day of Surgery

If you are unable to keep your appointment or you are delayed, please contact us immediately at (402) 758-5120. Leave all jewelry and other valuables at home or with a family member.

Please wear low-heeled shoes and loose, comfortable clothing that can be easily put on, taken off and folded. Avoid clothing that pulls over your head. Sleeves and pants should be loose enough to fit over bandages, if needed.

- Remove contact lenses, all makeup and nail polish.
- You may shower or bathe as you normally would.
- If applicable, bring these items with you:
 - Contact lenses or eyeglasses in a protective case
 - Dentures
 - Hearing aides
 - Crutches or walker

Bring your driver's license/identification card and your most recent health insurance cards with you on the day of surgery.

Upon your arrival to the Lakeside Surgery Center, please check in and register at the front desk.

At this time, you may be asked to pay your deductible, co-insurance, and co-payment due as outlined by your health insurance plan.

After registration, you will be taken into the preoperative area where your pulse, temperature, respiration and blood pressure will be taken. You may be asked to change into a gown provided by the Center. Your anesthesiologist and surgeon will visit with you prior to surgery.

Depending on the type of surgery and other factors, you may walk into the operating room and anesthesia will be administered there. After your procedure is completed, you will be moved to a recovery area until you are ready to go home. Once in this area, you may be given something to eat and drink and a visitor can join you.

Children must not be left unattended in the waiting area and will not be permitted in restricted areas for their own safety as well as the safety of our patients. If you choose to bring children, please make sure that they will have adequate supervision.

After You Leave the Center

Depending on your procedure, you will be ready to leave 1-2 hours following surgery. You will be given specific discharge instructions from your physician.

For your safety and comfort, please remember:

- Have someone immediately available the first 24 hours after surgery.
- Take it easy until your physician says you can return to your normal day-to-day routine.
- It is natural to experience some discomfort in the area of the operation. You may also experience some drowsiness or dizziness depending on the type of anesthesia you received or the amount of pain medication you are taking at home.
- Follow your physician's instructions regarding diet, rest and medication.
- Do not drive, operate heavy machinery or power tools, drink alcoholic beverages, make legal decisions or take any medications not prescribed by your physician for at least 24 hours after your surgery.
- Contact your physician if you experience problems after you leave; if you cannot reach your physician but feel your concerns are in need of a physician's attention, call 911 or visit the nearest emergency room.
- It is very important to remember to have someone drive you home after your surgery.

After your surgery, a member of the Lakeside Surgery Center office will call you to see how you are doing. You can contact us during business hours at (402) 758-5120.

Surgery for Children

Lakeside Surgery Center is designed to accommodate the needs of our pediatric patients, including a highly qualified nursing staff and an anesthesia team that has extensive training and experience with children. We invite you to take a tour and ask any questions you may have prior to your child's procedure at Lakeside Surgery Center.

We encourage children to bring a favorite toy or blanket with them. A parent or legal guardian is required to stay with the child during the pre and postoperative processes and must remain in the building during the child's procedure. If you are the child's legal guardian, you must bring proof of guardianship. Parents of small children should bring along items like diapers, bottle and extra clothing.